

**Investor Grievance Data for the month ending September, 2024.**

S. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	72	15	72	15	0	07
2	SEBI (SCORES)	0	0	0	0	0	0	00
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	72	15	72	15	0	07

\* Includes complaints of previous months resolved in the current month, if any.

\*\* Includes total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Month – wise data for the current financial year – 2024-2025**

<b>S.No.</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April, 2024	0	80	80	0
2	May, 2024	0	85	85	0
3	June, 2024	0	78	78	0
4	July, 2024	0	66	66	0
5	August , 2024	0	70	70	0
6	September,2024	0	72	72	0
	<b>Grand Total</b>	0	451	451	0

**Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)**

<b>S.No.</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
1	2017-18	1	788	789	0
2	2018-19	0	1090	1089	1
3	2019-20	1	440	441	0
4	2020-21	0	231	231	0
5	2021-22	0	312	312	0
6	2022-23	0	391	391	0
7	2023-24	0	852	852	0